# 4th German-Arab Health Forum

Hamburg – October 21st - 22nd 2009

Organisers:



Freie und Hansestadt Hamburg







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Health Forum 2009

# THE GERMAN-ARAB HEALTH FORUM: MESSAGE BY THE FIRST MAYOR OF HAMBURG

#### Message of Greeting

Reliability and quality – those are the characteristics the "Made in Germany"-brand is famous for. German products are admired the world over for their high standards. And that goes as well for our medical technology and education in the health-sector: They are enjoying an excellent reputation among international investors.

The continuation of the German-Arab Health Forum reflects this impressive international reputation. German and Arab health care-experts come together at this convention to exchange ideas and create networks. The forum is now taking place for the fourth time and I am proud that Hamburg is hosting it once again. Our Arab partners benefit from first class health-standards "Made in Germany" which have already helped to improve the medical situation of their growing populations. In recent years, Arab countries have focused in a truly exemplary way on health care and as a result they have been able to greatly elevate the quality of life in their countries.

At the same time, the Arab world is a huge and very interesting market for German companies and the health-sector remains a fundamental employer in Germany – just in the city of Hamburg alone, about 30,000 people are employed in hospitals. Hamburg as a health- and medicinemetropolis acts as a professional and reliable partner for this growing market. The success and the continuity of the German-Arab Health Forum are based on these components – quality and reliability.

We welcome all conference guests and I sincerely hope you all will have highly informative and stimulating discussions.

Have a nice stay in the Free and Hanseatic City of Hamburg!

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Ole von Beust, First Mayor of Hamburg, Patron of the 4th German-Arab Health Forum

Health Forum 2009

# THE GERMAN-ARAB HEALTH FORUM: YOUR STAGE FOR SUCCESS

#### Preface – Ghorfa

It is our great pleasure to welcome you to the 4th German-Arab Health Forum. After a successful premiere in Hamburg in 2008 we are more than happy to greet you once more in this beautiful city.

The forum is a great opportunity to establish and deepen business contacts. The health sector is and will be one of the most important markets. German companies with their broad portfolio are well suited partners for the Arab World and its demands for health products and research.

The Arab countries are opening up their markets and liberalising their

economies. In all of them the health sector has become a top priority. The need for high-quality health products and services is rising continually. Thanks to their financial means the Arab countries have the resources to invest in a modern comprehensive health system. These investments also comprise projects in the Arab World like the Dubai Healthcare City and similar projects in Saudi Arabia.

There has been a very positive development regarding business between Germany and the Arab World and the relations continue to prosper. In the past decade the trade volume between the two sides has tripled. Nevertheless, the investment and business opportunities are still numerous.

The German-Arab Health Forum contributes to the exchange between Arab and German professionals. We are proud that so many high-ranking decision makers, experts and company representatives take part in the event.

We wish all participants a successful conference with many lasting contacts and a lot of interesting impressions.





Dr. Thomas Bach, President Abdulaziz Al-Mikhlafi, Secretary General

# THE GERMAN-ARAB HEALTH FORUM: PROGRAM

#### Wednesday, October 21st 2009

#### 08.30 h Registration

#### 09.30 h Opening Ceremony

Mr. Frank Horch, President, Hamburg Chamber of Commerce

Dr. Thomas Bach, President, Ghorfa Arab-German Chamber of Commerce and Industry

Dr. Mathias Goyen, CEO, UKE Consult und Management GmbH, University Medical Center Hamburg-Eppendorf

H.E. Prof. Dr. med. Ossama Abdulmajed Ali Shobokshi, Ambassador of the Kingdom of Saudi Arabia to the Federal Republic of Germany

H.E. Nayef Al-Fayez, Minister of Health, The Hashemite Kingdom of Jordan

H.E. Minister Dietrich Wersich, Head of the Ministry for Social and Family Affairs, Health and Consumer Protection, Free and Hanseatic City of Hamburg

#### 10.30 h Coffee Break

#### 11.00 h Session 1

Micro-invasive Interventions & Endoscopy

Chair: Dr. Thomas E. Langwieler, Head Physician Surgery Department, Ev. Amalie Sieveking-Krankenhaus/ Albertinen Gruppe, Germany

Gastro-intestinal Dr. Thomas E. Langwieler, Head Physician Surgery Department, Ev. Amalie Sieveking-Krankenhaus/ Albertinen Gruppe, Germany

The Interventional Treatment of Ventricular Septal Defects: A Novel and Gentle Therapy Method Dr. Tron Phi Le, Pediatric Cardiologist, Clinic for Pediatric Cardiology, UHZ Hamburg, Germany

Minimally Invasive Treatment (MIT) for Urological Diseases Dr. Ahmed R. El-Nahas, Lecturer of Urology, Urology & Nephrology Center, Mansoura University, Egypt

Laparoscopic Heller-Toupet for Achalasia (Video) or Laparascopic Thoracoscopic Esophagectomy (Video) Dr. Mohammad Mahfouz, Executive Director, Al Jazeera Hospital & Medical College, Saudi Arabia

#### 11.00 h Session 2

*Health Insurances – Safety for the Future* 

Chair: Dr. Caroline Wagner, WINEG (TK Scientific Institute for Benefit and Efficiency in Health Care), Germany

On the History of the German Public Health-Insurance System – Developments and Trends During the Last 120 Years Prof. Heinz-Peter Schmiedebach, Department for Medical History, University Medical Center Hamburg-Eppendorf, Germany

Implementing a Public Health Insurance System Dr. Caroline Wagner, WINEG (TK Scientific Institute for Benefit and Efficiency in Health Care), Germany

Private Health Insurance: Peace of Mind in a Changing World Mr. Norbert von den Bruck, Foreign Business Group Manager, AXA Krankenversicherung, Germany &

Dr. Jörg-Peter Klötzer, Head of Medical Health Management, AXA Krankenversicherung, Germany

*Future of Health Care Insurance Dr. Christoph Gries, Head of Health Economy Section, DAK, Germany* 

#### 12.30 h Lunch

13.30 h Session 3

Metabolic Diseases

Chair: Prof. Dr. Manfred Dreyer, Head Center of Internal Medicine, Asklepios Westklinikum Hamburg, Germany

Diabetes & Cholesterol: Lower is Better! Prof. Frank Ulrich Beil, Head Physician Endocrinology and Metabolism, University Medical Center Hamburg-Eppendorf, Germany

The Role of Patient Education in the Treatment of Diabetes Mellitus Prof. Dr. Manfred Dreyer, Head Center of Internal Medicine, Asklepios Westklinikum Hamburg, Germany

Diabetes Care Services in Primary Care Setting in the Kingdom of Bahrain Dr. Rabha Salman, Consultant Family Physician Diabetologist, Ministry of Health, Bahrain

Juvenile Diabetes – New Aspects Dr. Elke Hammer, Senior Physician for Pediatric Medicine, Children Endicrinologist and Diabetologist, Catholic Children Hospital Wilhemstift, Germany

#### 13.30 h Session 4

Education and Training

Chair: Dr. med. Claus W. Biermann, MD, MPH, Vice President Business Development Healthcare, Philips Deutschland GmbH, Germany

Challenges of Establishing a Private Medical University and Private Teaching Hospital in the Gulf – A Case Study Mr. Thumbay Moideen, President, Gulf Medical University, UAE & Mr. Vinad Abraham, Assistant Director

Mr. Vinod Abraham, Assistant Director, External and International Affairs, Gulf Medical University, UAE

Simulators in Surgical and Dental Training Dr. Andreas Pommert, Head of The Voxel-Man Group, University Medical Center Hamburg-Eppendorf, Germany

Hands-on Training on Models and Simulators: An Established Module in Residency Training Dr. Thorsten Lüdtke, General Manager International Business Partners, Olympus Winter & Ibe GmbH, Germany

Guest Doctors & Scientists at the UKE Ms. Leonore Boscher, Head International Office, University Medical Center Hamburg-Eppendorf, Germany

#### 15.00 h Coffee Break

#### 15.30 h Session 5

Planning, Building and Managing a Hospital

Chair: Dr. Mathias Goyen, CEO, UKE Consult und Management GmbH, Germany & Dr. Wolfgang Großmann, Executive Board Member, Chief Division Hospital Building, CBP Consult, Germany

Planning, Building and Managing the Typical Police Hospital in Sana'a/Yemen Dr. Mathias Goyen, Managing Director, UKE Consult und Management GmbH, Germany

Planning and Conception - Organisational and Functional Planning Dr. Georg Bonn, Head Department Hospital Management Cons., Hospitaltechnik Planungsgesellschaft mbH, Germany

Architecture and Building Prof. Christine Nickl-Weller, CEO, Nickl & Partner Architekten AG, Germany

Optimized Planned Medical Technology Concepts Dipl.-Ing. Harald Reher, Deputy Manager International Projects, Mediplan GmbH, Germany Modern Concepts for an Interdisciplinary Approach in New Hospitals Prof. Dr. med. Dr. h.c. Claus Bartels, CEO, MedAdvisors GmbH, Germany

#### 15.30 h Session 6

Pharmaceutical Industry

Chair: Dr. Katrin Adlkofer, Managing Director, Norgenta Norddeutsche Life Science Agentur, Germany

Syrian Pharmaceutical Industry – A Brief Overview Mr. Ahmad Al-Chihabi, President and CEO, ALPHA Pharmaceuticals, Syria

Early Phase of Comprehensive Drug Development Dr. Volker Nowotny, c.a.r.u.s. HMS GmbH, Germany

*Pharmaceutical Industry in Germany: Overview and Regulatory Aspects N.N.* 

H.E. Sheikh Faisal Bin Saqar al-Qasimi, Chairman, Julphar, UAE (requested) 19.00 h Gala Dinner at the City Hall Hosted by the Free and Hanseatic City of Hamburg

#### Thursday, October 22nd 2009

#### 09.00 h Session 7

Rehabilitation

Chair: Prof. Bernd Frank, Director, HELIOS Rehabilitation Center Leezen, Germany

Intensive-care Rehabilitation Prof. Bernd Frank, Director, HELIOS Rehabilitation Center Leezen, Germany

Interdisciplinary Therapy and Rehabilitation as Key Success Factor for Modern Patient Treatment with State-of-the-art Leg and Arm Prosthetic Systems Mr. Klaus Frölich, Director Sales Export and Business Development East/ South-East Europe, Middle East, Africa, Otto Bock HealthCare GmbH, Germany

Treatment of Praplegia and E-Technics Mr. Heiko Nachtigall, Chief Physiotherapist, HELIOS Klinik Leezen, Germany

#### 09.00 h Session 8

E-Health and Telemedicine

Chair: Dr. med. Claus W. Biermann, MD, MPH, Vice President Business Development Healthcare, Philips Deutschland GmbH, Germany

How Should a Modern IT-Driven Hospital Look Like – A Glance into the Future Mr. Henning Schneider, Head of IT Division for Medicine, Research and Training, University Medical Center Hamburg-Eppendorf, Germany

Health Economic Evaluations of E-Health Applications PD Dr. Dr. Walter Wohlgemuth, Scientific Assistant, Institute for Medicine Management and Health Sciences, University Medical Center Bayreuth, Germany

Patient Safety, Medical Standards and E-Health Applications as a Patients Barcode Bracelet Ms. Dorle Scharlemann, Pharmacist for Clinical Pharmacy, SMiT - Safe Medication in Time, University Medical Center Hamburg-Eppendorf Pharmacy, Germany

Smart Healthcare Ms. Lina Shadid, Associate Partner IBM Middle East, Egypt and Pakistan, UAE & Mr. Ljubisav Matejevic, ISV Alliance & Business Development Executive Healthcare &

Lifescience, IBM, Germany

The Value of Healthcare-IT for Hospitals Dr. Peter Langkafel MBA, Health Care Industry Director EMEA, SAP AG, Germany

10.30 h Coffee Break

11.00 h Session 9 Medical Tourism

> Chair: Dr. Uwe Klein, CEO, Health Care Strategy Int., Germany

Overview – What is Medical Tourism About? Dr. Uwe Klein, CEO, Health Care Strategy Int., Germany

MBA Medical Tourism & Cross Border Health Care Dr. Robert Gerl, Medical Services Director,

German Healthcare Services, University of Applied Sciences Deggendorf, Germany

International Medical Tourism: Current Trends and What Do They Mean to Europe? Dr. Prem Jagyasi, Chartered Marketing, Management & Health Tourism Consultant, UAE

Gaining Asymmetries in Healthcare Tourism of Saudi Arabia is Driving the Healthcare Business in Middle East Prof. Dr. Dr. h.c. Fried Oelschlegel, CEO, MEDEX Healthcare Services, Saudi Arabia Hamburg – Strategies and Tools to Position a Health Destination Mr. Thorsten Tschirner, Head of Marketing, Hamburg Tourism, Germany

Medical Tourism - Opportunities in a Changing Health World Prof. Dr. med. Dr. iur. Christian Dierks, General Practitioner and Lawyer, Professor for Health Services Research at Humboldt University Berlin, Charité, Dierks & Bohle Attorneys, Germany

#### 11.00 h Session 10

Endoprosthetics

Chair: Dr. Thorsten Gehrke, Medical Director, Endoclinic Hamburg, Germany

Latest News in Endoprosthetics Dr. Thorsten Gehrke, Medical Director, Endoclinic Hamburg, Germany

Endoprosthetic Treatment of Arabic Patients in the Endoclinic Dr. Allah Al Jawabra, Orthopaedist, Endoclinic Hamburg, Germany

50 Years of Endprosthetics in Hamburg Dr. Götz von Foerster, Medical Director, Tabea Hospital, Germany Navigation in Total Joint Replacement Dr. Martin Fürst, Endoprosthetics, Clinical Center and Klinikum Bad Bramstedt, Germany

# 12.30 h Prospects of German-Arab Cooperation in the Health Sector

Health-Care-Investments in the Gulf Region: A Primer on Establishing Businesses Dr. Philipp von Randow, Partner, Latham & Watkins, Germany

General Legal Conditions Dr. Florian Amereller, Attorney at Law, Member of the Executive Board of the Ghorfa Arab-German Chamber of Commerce and Industry, Amereller Legal Consultants, Germany

Concluding Remarks Mr. Heinz Werner Dickmann, Deputy Director, Foreign Trade Promotion Division, Hamburg Chamber of Commerce, Germany

### 13.00 h Small Lunch

#### 14.00 h Site Visit

University Medical Center Hamburg-Eppendorf

# THE GERMAN-ARAB HEALTH FORUM: OPENING CEREMONY

Although the bilateral trade volume between Germany and the Arab States has tripled in the past decade, more growth is possible. This is especially true for the health sector. The distinguished speakers will seek ways to sustain these high growth rates and identify strategies for Arab-German business relations. The dignified Albert-Schäfer-Saal of the Hamburg Chamber of Commerce will set the framework for the Opening Ceremony where H.E. Minister Dietrich Wersich, Head of the Ministry for Social and Family Affairs, Health and Consumer Protection of the Free and Hanseatic City of Hamburg will declare the 4th German-Arab Health Forum open.

# THE GERMAN-ARAB HEALTH FORUM: PANELS AND SESSIONS

Session 1 – 11.00 h Wednesday, October 21st 2009

# Micro-invasive Interventions & Endoscopy

Medical quality consists of many different factors, one of which is that the patient should receive the softest and most tissue saving intervention possible. Minimalinvasive and endoscopic surgery have many advantages compared to open surgery. The entire body of the patient is harmed to a lesser extent, the intervention is safer, shorter and less risky for the patient. For a growing number of multimorbid patients with serious diseases like cancer, minimal-invasive and endoscopic surgery is the only way to survive the necessary medical therapy. Furthermore, the costs of these interventions are significantly lower than that of open surgeries. The role of minimal-invasive and endoscopic interventions has increased significantly during the past 10 years and it will become even more important in the future. Session 2 – 11.00 h Wednesday, October 21st 2009

# Health Insurances - Safety for the Future

Following the re-issue of insurance laws in several Arab countries, private health insurance providers are gaining ground in an increasingly competitive market. The obligation to insure expatriate workers gave a boost to local and international insurance companies. As the insurance market is one of the backbones of the health sector's financial side, the increasing penetration of insurance coverage will not only provide opportunities for Arab-German business relations in the field itself, but also beyond it as a way of financing the health care sector in Arab countries. Session 3 – 13.30 h Wednesday, October 21st 2009

# Metabolic Diseases

Metabolic diseases, especially diabetes mellitus, are characterised by enormous increases in incidence and prevalance. The number of patients with diabetes mellitus will double every 15 years. The treatment cost for diabetes and its co-morbidities will be a large burden to health care systems. Therefore, strategies to empower patients to perform successful self-management of their problems and cost-effective treatments are mandatory. Session 4 – 13.30 h Wednesday, October 21st 2009

## Education and Training

In an overall drive to develop Arab economies into knowledgebased economies, the education and training in terms of healthcare becomes all the more important. Germany, as a world leader in medical technology and training, can provide substantial assistance. On the Arab side, a continued and intensified German commitment in the medical training sector is desirable. Thus, German universities have established clinics and campuses in Arab countries providing first-class healthcare in cooperation with their Arab partners. Another promising sign is the large number of Arab students enrolled in medical studies in German universities. These students will be strong facilitators of Arab-German cooperation in the healthcare sector. Session 5 – 15.30 h Wednesday, October 21st 2009

# Planning, Building and Managing a Hospital

The session will provide hospital leaders with comprehensive, strategic information and insight on the business of healthcare management. Whether you are designing a new healthcare facility or working to build and/or upgrade your existing premises, you will need to consider various factors affecting construction from very early in the development stage to ensure the successful completion of your project. This conference will guide your construction project from concept through design, and construction. In addition key issues impacting the administration of today's healthcare organizations are discussed. This session is designed to reach all disciplines involved in the healthcare construction and design process that are grappling with the challenges of taking new facilities from launch to operation. Session 6 – 15.30 h

Wednesday, October 21st 2009

# Pharmaceutical Industry

The growth of investment and extension of healthcare facilities in the Arab world goes along with an increasing demand for pharmaceuticals. Thus, the pharmaceutical industry is expected to experience two-digit growth annually for the next decade. This opens vast opportunities for German pharmaceutical companies to do business in the Arab world. As many Arab countries already have flourishing pharmaceutical industries, more cooperation and exchange is likely to promote the businesses of both Arab and German entrepreneurs. Increasing knowledge and scientific exchange will further promote cooperation in research and technology. Session 7 – 09.00 h Thursday, October 22nd 2009

# Rehabilitation

Since the 1980s the extent of rehabilitation treatment has increased many times over throughout Germany and world wide. Similarly, the establishment of new quality standards and treatment methods has expanded rapidly leading to the development of highly specialised disciplines in Germany and the rest of Europe. The scope of rehabilitative medicine extends from preventative measures to the earliest possible treatment of critically ill patients. Alongside newly developing trends in separate branches of rehabilitation, there are also model projects for the multidisciplinary early rehabilitation of patients needing artificial respiration. Further areas of development include specific physiotherapeutic measures for the treatment of paraplegic patients, a key area of focus being innovative interdisciplinary therapies for the early rehabilitation of critically ill patients needing artificial respiration. Typically in Germany, these treatment measures will be incorporated in model projects to establish standards of medicinal care, therapy and nursing. Session 8 – 09.00 h Thursday, October 22nd 2009

# E-Health and Telemedicine

The importance of E-Health and Telemedicine is ever increasing in a medical world in which doctors are working more and more interdisciplinary and patients consider it their right to get the best possible medical quality no matter where they live. Additionally, digital medical data are giving the basis for statistical work in clinical trials and evidence based medicine. Specialists in rural areas can be directly connected to specialist centers in larger towns; difficult cases can be discussed among different specialists around the globe. By means of higher quality data through e-health and telemedicine, medical quality can be improved and costs of the entire medical process can be reduced dramatically. For these reasons, e-health and telemedicine will increase in significance even more in the future. Session 9 – 11.00 h Thursday, October 22nd 2009

# Medical Tourism

With excellent facilities and worldclass treatment, Germany is one of the most important destinations for Arab health tourism, especially from the Gulf countries. The numbers of Arab visitors, who came to Germany for health reasons, has been steadily increasing in recent years. Thus, Arab health tourism has become one of the most important branches of bilateral health and tourism industries, often combined with vacation and rehabilitation treatments. On the other hand, a growing number of German hospitals and specialists in Arab countries attract more health tourism within the Arab world. Session 10 – 11.00 h Thursday, October 22nd 2009

# Endoprosthetics

Endoprosthetic operations have become very important during the past 10 years due to an ageing population and a growing demand for higher quality of living without pain. Getting a new hip or knee joint is an almost normal step for many people. Nevertheless, implanting an artificial joint is a Mayor event for the human body. Keeping in mind the goal of leading a painless and active life after an endoprosthetic intervention, the medical quality of endoprosthetics is of great importance. Specialists in this field have had outstanding success in improving their methods and are permanently working on increasing the quality of the interventions even more on the basis of evidence based medicine approaches. 12.30 h Thursday, October 22nd 2009

# Prospects of German-Arab Cooperation in the Health Sector

Even though the global financial and economic crisis will leave its mark, the Health Sector in the Arab countries still offers room for growth. Arab-German business relations are based on mutual respect and trust and offer more than ever unlocked potentials for both sides. From mega projects to long-term contracts, from cooperation agreements to networking - the market offers possibilities for everyone. Especially German companies are popular partners and the same is true for the Arab side. In this Session future trends and impacts will be discussed and participants can gain an insight in legal aspects that are necessary for a successful business relation.

# THE GERMAN-ARAB **HEALTH FORUM:** SITE VISIT

Site Visit – 14.00 h Thursday, October 22nd 2009

Hamburg-Eppendorf, originally founded in 1884 in spacious park grounds, opened its ultramodern new building in January 2009 and is thus the most modern hospital in all of Europe, combining tradition with state-of-the art equipment and medical care. working environment.

The University Medical Center Currently, the University Hospital Hamburg-Eppendorf has 14 centres, in which more than 80 clinics, policlinics and research institutes perform interdisciplinary work. We invite you to join us on a 1-hour tour of our new building to show you our new

# GHORFA: ARAB-GERMAN CHAMBER OF COMMERCE AND INDUSTRY

Ghorfa – At a Glance

The Arab world has become one of the most dynamic business regions of the world. Encouraging moves are being made to liberalise economies and to provide a basis for long-term and sustainable growth across the Arab world. German companies are welcome in the Arab countries to participate in the economic growth. They are appreciated for their reliability and quality of products and services as well as for their cooperation with local companies. Building on the principles of mutual benefit and understanding, the Arab countries and Germany can gain great advantage from increased cooperation in technology and science as well as from wider economic and social development. Germany's small and medium sized companies have a great potential for export and investment. The Arab-German Chamber of Commerce and Industry has promoted good business relations between Germany and the Arab world for more

than 30 years. Main goals of our chamber are information, communication and networking. Therefore we offer our members and the wider Arab and German business communities various services to improve the cooperation between German and Arab partners.

#### Ghorfa

Arab-German Chamber of Commerce and Industry

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# FREE AND HANSEATIC CITY OF HAMBURG: CENTER FOR MEDICAL CARE

#### Hamburg

More than 1.7 million people live in Hamburg, Germany's second largest city. Hamburg's tradition in the healthcare and life sciences sector traces back to the manufacturing industry of the 19th century. Today about 3.500 companies employ more than 70.000 people. Highly efficient, healthcare and life sciences in Hamburg are well prepared for future challenges.

Hamburg is one of Germany's leading centres for medical technology comprising 100 companies, employing 6.500 people and generating around 3 billion euro in sales annually. Furthermore Hamburg can boast the third-highest number of

patent applications in the medical technology segment of any German city. The main areas of expertise are in imaging diagnostics, surgical technologies, prosthetics and the manufacture of dressing consumables. The leading companies in Hamburg's medical technology segment include several global players. Hamburg is well serviced by hospitals, more than 50 of those providing over 11.000 beds. In addition to 4.300 hospitalbased medical practitioners there are nearly 3.300 medical practitioners in private practice, spanning more than 40 medical specialties and more than 1.400 dentists! With a broad range of high-quality medical services, innovations and a cutting edge research infrastructure Hamburg delivers excellence in healthcare and life sciences not only to Hamburg residents, but also to the Greater Hamburg region and foreign patients.

- and a lively metropolis ! In Hamburg the past meets the fu-

ture, perfectly demonstrated in the Harbour City, the new dockland site where spectacular architecture faces the historic warehouses. Here the highly acclaimed Elbphilharmonic Hall will be inaugurated with the concert season 2012 as Hamburg's new landmark.

## Free and Hanseatic City of Hamburg

Reinhard Hollunder

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# HAMBURG CHAMBER OF COMMERCE

#### Hamburg Chamber of Commerce

The Hamburg Chamber of Commerce is one of the oldest and most influential Chambers of Commerce in Germany and Europe. As an independent self-governing body of the Hamburg business community, the Chamber represents the interests of roughly 147.000 member firms employing about 800.000 employees. Our goal is to ensure and improve the business environment in Hamburg for all firms. Among them life science, logistics, aviation, media and IT are the strongest sectors.

We are active in all sectors of political lobbying and business services and we act as an independent advocate of the free market economy. Though politically active, we are not affiliated with a political party. We support fair business practices by offering a range of alternative dispute resolution and prevention services.

Located in Europe's "gateway to the world" the Hamburg Chamber of Commerce is very closely involved in foreign trade affairs. The Middle East is one of strongest growth-regions that is especially in the focus of Hamburg's excellent life-science firms.

The Hamburg Chamber has a world wide acknowledged reputation as a tenacious lobbyist for free world trade. The Chamber's international department provides support to foreign companies intending to get a foothold into the European markets and helps its member companies in all matters of investment and foreign trade. The Hamburg Chamber of Commerce maintains its own representative offices in Berlin, Brussels, Dubai, Kaliningrad, Shanghai and St. Petersburg. This ensures best representation on all levels of governance.

#### Hamburg Chamber of Commerce

Adolphsplatz 1 20457 Hamburg Tel.: +49 (0)40 36138-285 Fax: +49 (0)40 36138-494 Web: www.hk24.de

# UKE: University Medical Center Hamburg-Eppendorf

#### UKE

The University Medical Center Hamburg-Eppendorf is the largest hospital in Hamburg, incorporating 14 centers with 80 departments and more than 1,000 hospital beds. Each year the medical center treats more than 50,000 in-patients, 70,000 outpatients as well as 50,000 emergency patients.

Founded in 1884, the UKE has opened its ultramodern new building in January 2009, and is thus currently the most modern hospital in Europe.

Being a university hospital we combine medical treatment with research and education. One of the cornerstones of the UKE mission is to continue developing novel and improved diagnostic methods and procedures for disease management, in particular for complex and rare medical problems.

The range of medical care extends from general diagnostic services to highly specialised and complex treatments. The UKE is the only hospital in this region that can carry out many of these therapies and complicated surgical procedures, especially in the field of cancer, transplantations, heart diseases, systemic children's diseases as well as many further categories. The hospital's medical treatment, science and research have an excellent international reputation. As a result, patients from Germany and from countries all over the world come to the UKE to undergo medical treatment. The UKE has a specialized department dealing with all

international patients, coordinating all organizational and administrative issues.

In 2006 the UKE introduced UKE Consult und Management GmbH as a subsidiary. Its portfolio includes consultancy services as well as the management of healthcare projects all over the world.

#### UKE

University Medical Center Hamburg-Eppendorf

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# THE GERMAN-ARAB HEALTH FORUM: WITH THE KIND SUPPORT OF

Royal Philips Electronics

Royal Philips Electronics of the Netherlands is a diversified Health and Well-being company, focused on improving people's lives through timely innovations. As a world leader in healthcare, lifestyle and lighting, Philips integrates technologies and design into people-centric solutions, based on fundamental customer insights and the brand promise of "sense and simplicity". Headquartered in the Netherlands, Philips employs approximately 116,000 employees in more than 60 countries worldwide. With sales of EUR 26 billion in 2008, the company is a market leader in cardiac care, acute care and home healthcare, energy efficient lighting solutions and new lighting applications, as well as lifestyle products for personal well-being and pleasure with strong leadership positions in flat TV, male shaving and grooming, portable entertainment and oral healthcare. Philips simplifies healthcare by focusing on the people in the care cycle – patients and care providers. Through combining human insights and clinical expertise, Philips aim to improve patient outcomes while lowering the burden on the healthcare system. Advanced healthcare solutions are a fundamental part of the portfolio for both healthcare professionals and consumers, to meet the needs of patients in hospitals and at home.

# PHILIPS

# **IMPRINT:**

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